

**From:** "Tamba Lamin: H&F" <[REDACTED]>  
**Date:** 30 December 2022 at 12:02:54 GMT  
**To:** "M." <[REDACTED]> Mariano Aiello <[REDACTED]>  
**Subject:** RE: LA03 - 1A Eyot Gardens, London, W6 9TN

Hi Mariano,

Sorry to hear that you are unwell. Get well soon.

I hope the ceiling fan/motor does not cause issues.

I will let you know if we get complaints and witness noise/vibration but I am hoping that the issue is resolved.

Happy New Year in advance.

Regards  
Lamin

**From:** M . <[REDACTED]>  
**Sent:** 30 December 2022 11:51  
**To:** Tamba Lamin: H&F <[REDACTED]> Mariano Aiello <[REDACTED]>  
**Subject:** Re: LA03 - 1A Eyot Gardens, London, W6 9TN

Good morning Lamin,  
I hope you had a good Christmas.

I'm not feeling well in bed.

The speed control, have been installed.

The ceiling mounting fixing are not available for that particular model from the manufacture.

I'm trying to find a compatible one.

I believe this wasn't a necessary work to be done because the extraction didn't give any sound problem to the flat above and was only a suggested work.

If you want, I'll be in touch with the sound engineer to confirm, but I need his contact detail.

Kindly keep me informed of the next step.

Kind regards.  
Mariano

Sent from [Outlook for iOS](#)

**From:** Tamba Lamin: H&F <[REDACTED]>  
**Sent:** Friday, December 30, 2022 10:55:03 AM  
**To:** M . <[REDACTED]>  
**Subject:** RE: LA03 - 1A Eyot Gardens, London, W6 9TN

Hi Mariano,

Is there any update on suggested works on the ceiling mounted extractor and the kitchen extract?

Please let me know.

Regards  
Lamin

**From:** M . <[REDACTED]>  
**Sent:** 29 November 2022 09:27  
**To:** Tamba Lamin: H&F <[REDACTED]>; Mari Info <[REDACTED]>  
Perez-Trillo Cristina: H&F <[REDACTED]>  
**Cc:** james rankin <[REDACTED]>; Environmental Protection: H&F <[noise@lbhf.gov.uk](mailto:noise@lbhf.gov.uk)>  
**Subject:** RE: LA03 - 1A Eyot Gardens, London, W6 9TN

Good morning Lamin,

I spoke to the engineer is available to come only Monday the 5<sup>th</sup>.  
What time would you like to meet at the property?

Best wishes,  
Mariano

Sent from [Mail for Windows](#)

**From:** [REDACTED]  
**Sent:** 29 November 2022 00:03  
**To:** [Mari Info](#); [Perez-Trillo Cristina: H&F](#)  
**Cc:** [james rankin](#); [Environmental Protection: H&F](#)  
**Subject:** RE: LA03 - 1A Eyot Gardens, London, W6 9TN

Hi Mariano,

I have now heard back from the complainant and they are available on 5<sup>th</sup>, 6<sup>th</sup>, and 9<sup>th</sup> December.

Which date will work for you and your extraction system engineer?

Lamin

**From:** Mari Info <[REDACTED]>  
**Sent:** 28 November 2022 21:24  
**To:** Perez-Trillo Cristina: H&F <[REDACTED]>  
**Cc:** james rankin <[REDACTED]> Tamba Lamin: H&F <[REDACTED]> Environmental Protection: H&F <[noise@lbhf.gov.uk](mailto:noise@lbhf.gov.uk)>  
**Subject:** RE: LA03 - 1A Eyot Gardens, London, W6 9TN

Hi Ms Perez,  
Hope you are well.

On the base of the email below, would you be able to reconsidering the attached warning letter ?

I don't think Mr Tamba assessed what was mentioned in the warning letters as follow:  
"On Thursday 03 November 2022 at approximately 14:00, a Noise and Nuisance officer visited a residential property and ascertained a noise disturbance emanating from the above licensed venue and confirmed that the findings demonstrated a breach of condition 18."

Looking forward to hearing from you.

Kind regards,  
Mariano

Sent from [Mail](#) for Windows

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**From:** Tamba Lamin: H&F <[REDACTED]>  
**Sent:** 28 November 2022 19:47  
**To:** Mari Info; Environmental Protection: H&F; Perez-Trillo Cristina: H&F  
**Cc:** [James Rankin](#)  
**Subject:** RE: LA03 - 1A Eyot Gardens, London, W6 9TN

Hi Mariano,

There was a problem when we visited. It just lasted short periods and was not conclusive but the vibration was clearly felt in the complainant's home when it came on and stayed on for a couple of minutes or so. Based on what I witnessed on 3 November 2022, I could not determine it as a statutory nuisance but, if the vibration I witnessed goes on and off for hours in the day, I will be satisfied that a nuisance was caused and further action will be taken.

What we wanted was to figure out how bad it is at night or how long it goes during the day, before we serve a notice but we have not been able to establish that yet.

I will ask when the complainant when they will be home and get few date options and I will let you know. We will be more than happy to assist you in resolving this issue without service of a notice.

Regards  
Lamin

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**From:** Mari Info <[REDACTED]>  
**Sent:** 28 November 2022 19:34  
**To:** Tamba Lamin: H&F <[REDACTED]> Environmental Protection: H&F <[noise@lbhf.gov.uk](mailto:noise@lbhf.gov.uk)>; Perez-Trillo Cristina: H&F <[REDACTED]>  
**Cc:** james rankin <[REDACTED]>  
**Subject:** Re: LA03 - 1A Eyot Gardens, London, W6 9TN

Dear Lamin,  
Thank you for your email of the 24<sup>th</sup> of November.

We have installed an antivibration panel under the fan in the office area and we should have solved the small vibration on the floor of the flat above.  
Could we organise a visit from an officer of your team, Ms Thompson and my engineer to try to take this matter to a conclusion?

Could you please let me know if you could kindly consult with the licensing department, that has issued a warning on the alcohol licence of our premises based on your report of the Noises and Nuisance of the visit of the 3rd of November 2022. They may have taken this decision without receiving a full report from your department that haven't assess any major problem.

Looking forward to hearing from you.

Kind regards,  
Mariano

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**From:** Tamba Lamin: H&F <[REDACTED]>  
**Sent:** 24 November 2022 13:33  
**To:** Mari Info <[REDACTED]>  
**Subject:** RE: LA03 - 1A Eyot Gardens, London, W6 9TN

Dear Mariano,

Thank you for getting in contact with the Noise and Nuisance Team.

There is no report for us to share with you in terms of noise and odour as our investigations have not provided conclusive evidence at the moment.

What I can confirm with you is that your Extraction System or some machinery at your premises, is causing vibration on the floor upstairs. The vibration is clearly felt but lasted just a couple of minutes, stopped for less than a minute, started again for a minute or two. I believe that this vibration on your ceiling, which is the floor upstairs, can be resolved by isolating it. The noise from the extraction system itself was not very loud when we visited at 14:00 but could be heard. It was not as big a problem as the vibration. The noise levels we witnessed could cause issues after 23:00 but not during the day

due to many sources of environmental noises during the day. We investigated both noise and vibration after 23:00 and have not been able to witness anything after 23:00. We will continue the investigations and get back to you if necessary.

At the moment, we can only advise you to inspect your extraction system and look at the possibilities of isolating the system in such a way that there is no vibration transmission between your premises and neighbouring properties. This can sometimes be done by fitting anti-vibration mounts but you need to seek advice from your engineers on this before putting in any measures.

Please feel free to contact me if you need further information.

Kind regards

Lamin  
Specialist Noise Officer  
Noise and Nuisance Team, Environmental Health  
London Borough of Hammersmith and Fulham  
45 Beavor Lane  
Hammersmith  
London  
W6 9AR  
[www.lbhf.gov.uk](http://www.lbhf.gov.uk)

[Hammersmith & Fulham – Environmental Health and Public Protection  
Customer Satisfaction Survey](#)

**From:** Mari Info <[REDACTED]>  
**Sent:** 24 November 2022 11:07  
**To:** Environmental Protection: H&F <[noise@lbhf.gov.uk](mailto:noise@lbhf.gov.uk)>  
**Cc:** james rankin <[REDACTED]>; Perez-Trillo Cristina: H&F  
**Subject:** LA03 - 1A Eyot Gardens, London, W6 9TN

To whom I may concern,

I hope you this email find you well.

We are writing in relation of the office inspector from the Noise and Disturbance department of the 3rd of November 2022 at 2pm and 11pm.

We will appreciate a copy of the report of the visits to the flat above our shop, including the outcome of the inspection and related comments.

If you found any issues with our premise, could we organise a meeting at the properties with an officer from your department and our engineer, to assess any eventual concerns, in order to try resolve them as soon as possible?

Thank you for your help in these matters.

Kind regards,

Mariano

